

# **Public Administration in Denmark Use GI to Make Information Available to the Citizens**

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## **ABSTRACT**

The Danish County Councils use and produce many data related to topography in Denmark concerning environment, nature and roads. The purpose is public service, planning and enforcement of laws. Another big issue is environmental monitoring.

The citizens and politicians demand service, - fast and accurate. Effectiveness is a big issue. A way to do things more effective is networking, making common datamodels, methods and sometimes application development with all 14 county councils involved. The county councils also network with other levels in the public administration, and everything is made voluntarily based on an idea, that results get better in a network with many different points of view.

To convert knowledge into service, much money and time is spend to make internet-services with maps combined with information to enhance the dialogue with the customer. Another big issue is a demand of access to "Your own case" concerning health, property and other communication between citizen and public administration.

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